



# INSTITUTE OF TECHNOLOGY

## Transfer-In Report

May 2021

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Oklahoma State University Institute of Technology  
Okmulgee, Oklahoma

OSUIT Office of Institutional Research

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## EXECUTIVE SUMMARY

### Introduction

Students in higher education transfer for a variety of reasons including changing majors, changing careers, and changing life situations, among others. Although Oklahoma State University Institute of Technology (OSUIT) has a number of articulation agreements with other state colleges and universities, the process of transferring from one institution to another is not always executed smoothly, particularly from the student's perspective. The OSUIT Office of Institutional Research continues to seek feedback from students transferring in to identify strengths and challenges in the transfer process.

The Transfer-In Feedback Form (Appendix F) is a self-report instrument that addresses the perceptions of students entering OSUIT from other higher-ed institutions and the transfer process as currently administered by the areas included under Student Services. This survey also aligns with the Student Services satisfaction scale used in other surveys on the OSUIT campus. Results yield information useful in addressing the perceptions of students and their satisfaction with the transfer process.

Unless otherwise specified, data is listed by the report year. For example, report year 2021 is based on data for students who transferred to OSUIT for the fall 2020 trimester. Data tables for the past five years are reported as 2017-2021, and these tables encompass data from fall trimesters 2016-2020.

### Method

The sample for this administration of the Transfer-In Feedback Form consisted of students who transferred to OSUIT for the fall trimester of 2020 and, typically, from other post-secondary institutions. Because the administration format is online, the sample only included students with valid email addresses on file. In total, 223 new transfers were invited to participate. The survey opened with an email invitation sent on February 16, 2021 and closed on March 22, 2021 with 42 responses for a participation rate of 18.83%.

### Demographics

Demographics are not available at this time.

### Results

General findings from the 2021 data revealed the following (see appendix D for detailed responses covering years 2017-2021):

- 20 (47.62%) earned a degree prior to their transfer to OSUIT.
- 14 (33.33%) earned associate-level degrees prior to their transfer to OSUIT.
- 5 (11.90%) earned bachelor-level degrees prior to their transfer to OSUIT.
- 31 (73.81%) reported the transfer process took less than a month.
- 8 (19.05%) reported the transfer process took less than a week.
- 5 (11.90%) reported difficulty transferring their general education classes.

- 5 (11.90%) reported difficulty transferring classes specific to their majors.
  - 40 (95.24%) were satisfied\* with information from OSUIT on requirements and processes.
  - 39 (92.86%) were satisfied\* with transfer assistance received from OSUIT.
  - 39 (92.86%) were satisfied\* with the ease of the transfer process overall.
- \*(total percentage of somewhat and very satisfied)

Because the Student Services area plays such an important role in the transfer process, data gathered on student satisfaction focused on this area. However, while some student services are accessed by all students (ex., Admissions/Recruitment), some areas may or may not be used. These ratings reflect how many transfer students actually used the service in question.

Students transferring to OSUIT reported satisfaction (total percentage of *somewhat* and *very satisfied*) with *Admissions/Recruitment* as 88.10%. While most transfer students provided a satisfaction rating for *Admissions/Recruitment*, other services were accessed less often. For example, 47.62% of respondents reported *Library Services* were not applicable to them. The same goes for the *Assessment Center* (35.71% not applicable), *Counseling Services* (52.38% not applicable), and tutoring through the *LASSO Center* (66.67% not applicable).

Detail Report

Table 1: Did you earn a degree prior to enrolling at OSUIT?

Degree	Count	Percent
Associate of Applied Science (AAS)	10	23.81%
Associate of Arts (AA)	1	2.38%
Associate of Science (AS)	3	7.14%
Bachelor of Science (BS)	5	11.90%
Other advanced degree	1	2.38%
No degree	22	52.38%
Grand Total	42	100.00%

Graph 1: Did you earn a degree prior to enrolling at OSUIT?

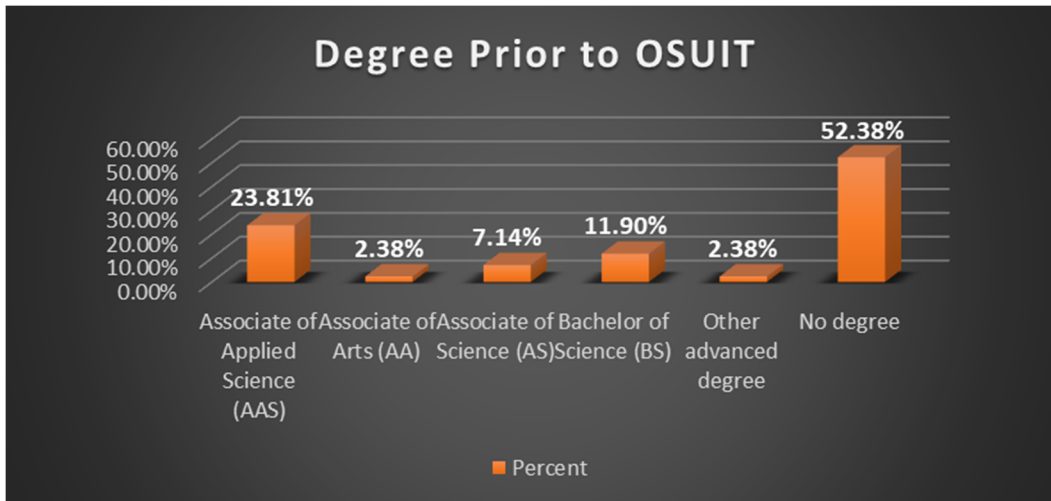


Table 2: How long did it take to complete your transfer?

Response	Count	Percent
less than a week	8	19.05%
less than a month	23	54.76%
less than a semester	10	23.81%
more than a semester	1	2.38%
Grand Total	42	100.00%

Graph 2: How long did it take to complete your transfer?

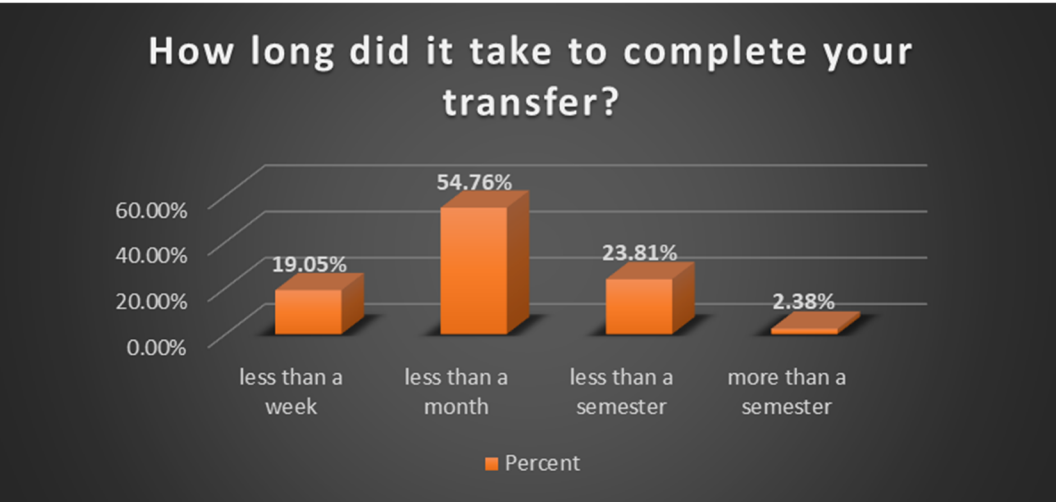


Table 3: Did you have problems transferring your general education courses to OSUIT?

Response	Count	Percent
yes	5	11.90%
no	37	88.10%
Grand Total	42	100.00%

Graph 3: Did you have problems transferring your general education courses to OSUIT?

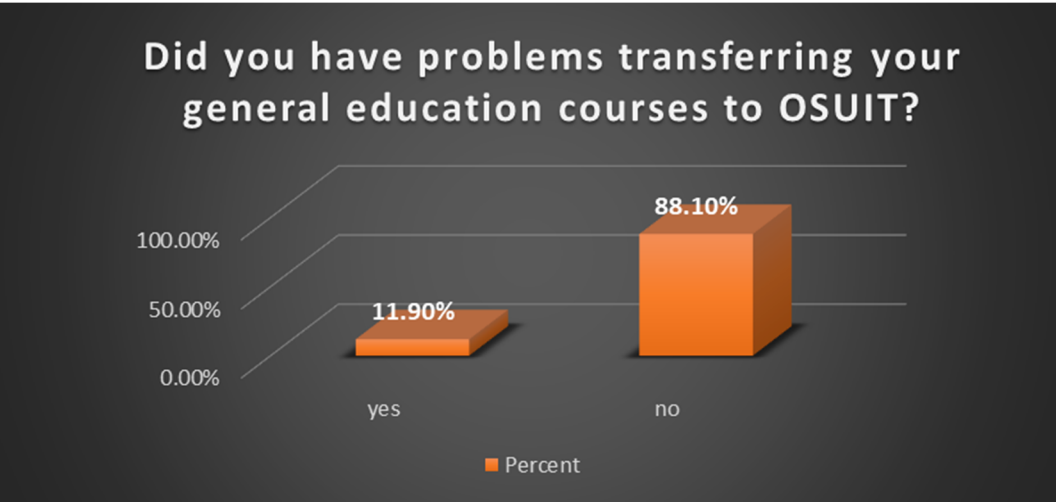


Table 4: Did you have problems transferring courses in your major area/program?

Response	Count	Percent
yes	5	11.90%
no	34	80.95%
na	3	7.14%
Grand Total	42	100.00%

Graph 4: : Did you have problems transferring courses in your major area/program?

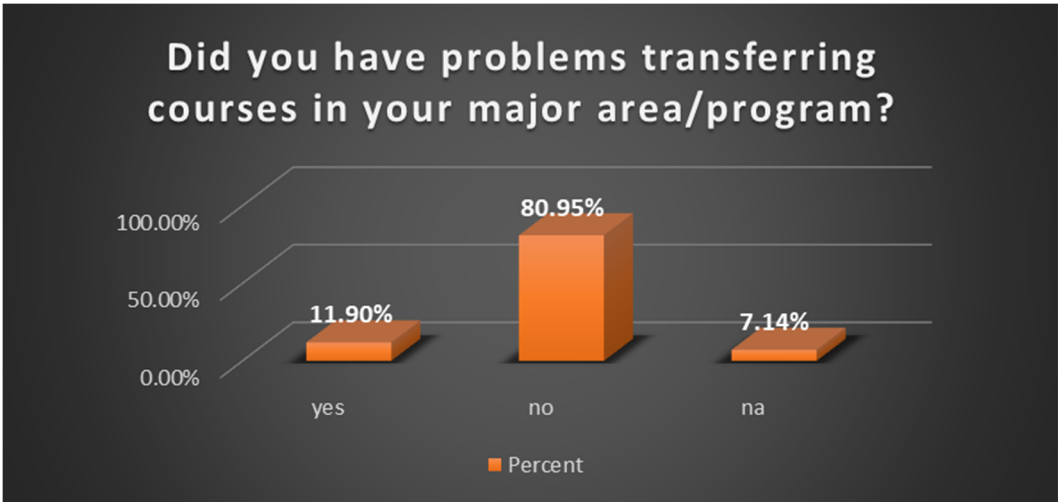


Table 5: How satisfied are you with the information made available about transfer requirements and processes at OSUIT?

Response	Count	Percent
very satisfied	20	47.62%
somewhat satisfied	20	47.62%
somewhat dissatisfied	1	2.38%
very dissatisfied	1	2.38%
Grand Total	42	100.00%

Graph 5: How satisfied are you with the information made available about transfer requirements and processes at OSUIT?

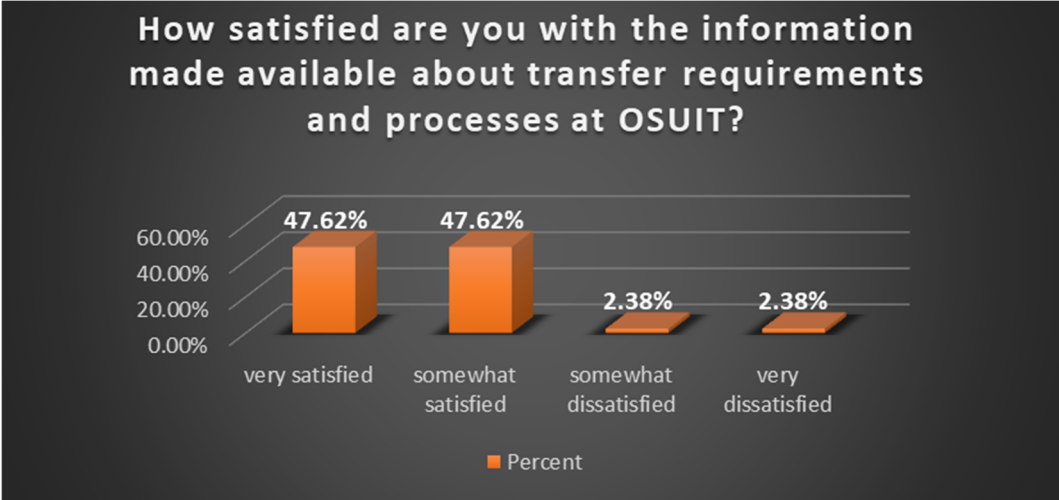


Table 6: How satisfied are you with the assistance you received in the transfer process at OSUIT?

Response	Count	Percent
very satisfied	26	61.90%
somewhat satisfied	13	30.95%
somewhat dissatisfied	2	4.76%
very dissatisfied	1	2.38%
Grand Total	42	100.00%

Graph 6: How satisfied are you with the assistance you received in the transfer process at OSUIT?

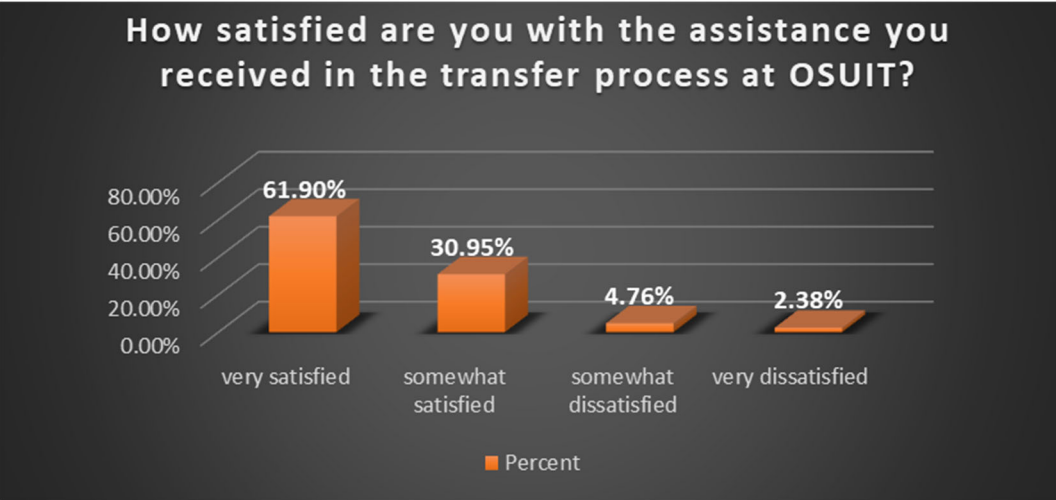
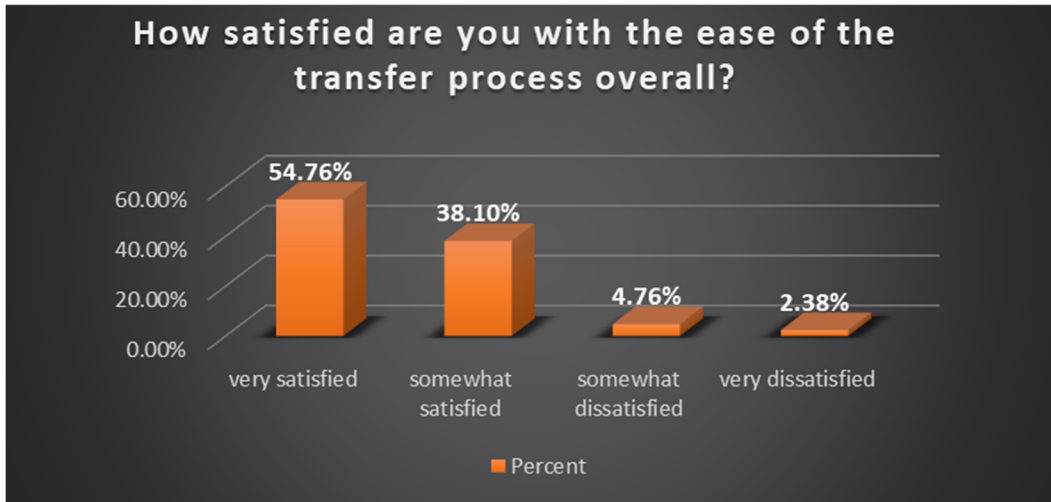


Table 7: How satisfied are you with the ease of the transfer process overall?

Response	Count	Percent
very satisfied	23	54.76%
somewhat satisfied	16	38.10%
somewhat dissatisfied	2	4.76%
very dissatisfied	1	2.38%
Grand Total	42	100.00%

Graph 7: How satisfied are you with the ease of the transfer process overall?



Services

Table 8: Admissions/Recruitment

Response	Count	Percent
very satisfied	26	61.90%
somewhat satisfied	11	26.19%
very dissatisfied	1	2.38%
na	2	4.76%
blank	2	4.76%
Grand Total	42	100.00%



Graph 8: Admissions/Recruitment

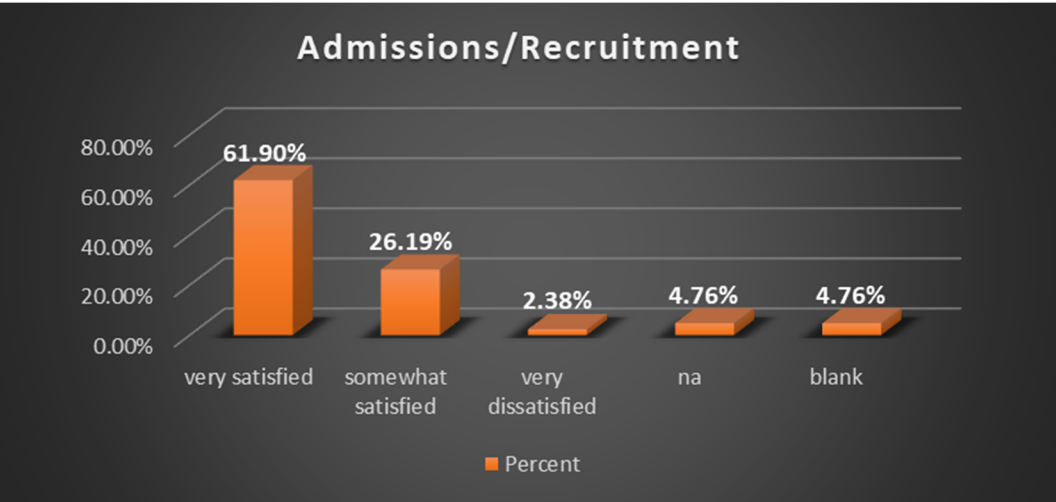


Table 9: Assessment Center

Response	Count	Percent
very satisfied	17	40.48%
somewhat satisfied	7	16.67%
somewhat dissatisfied	2	4.76%
na	15	35.71%
blank	1	2.38%
Grand Total	42	100.00%

Graph 9: Assessment Center

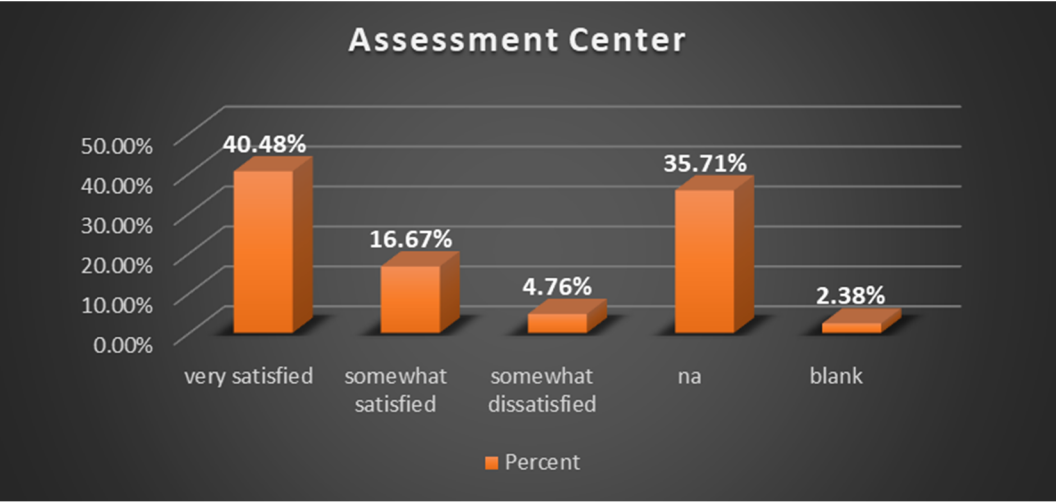


Table 10: Bursar's Office

Response	Count	Percent
very satisfied	22	52.38%
somewhat satisfied	14	33.33%
somewhat dissatisfied	2	4.76%
very dissatisfied	1	2.38%
na	2	4.76%
blank	1	2.38%
Grand Total	42	100.00%

Graph 10: Bursar's Office

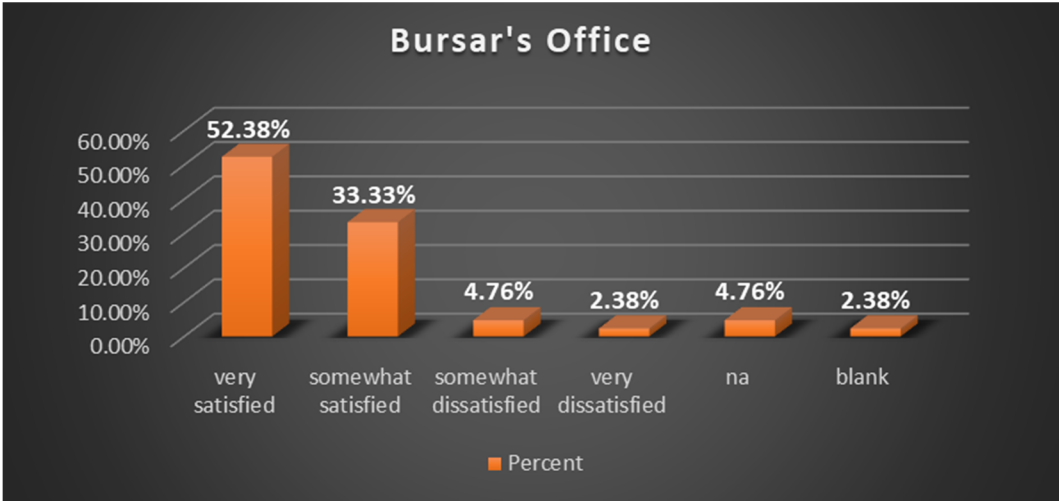


Table 11: Counseling Services

Response	Count	Percent
very satisfied	12	28.57%
somewhat satisfied	4	9.52%
very dissatisfied	1	2.38%
na	22	52.38%
blank	3	7.14%
Grand Total	42	100.00%

Graph 11: Counseling Service

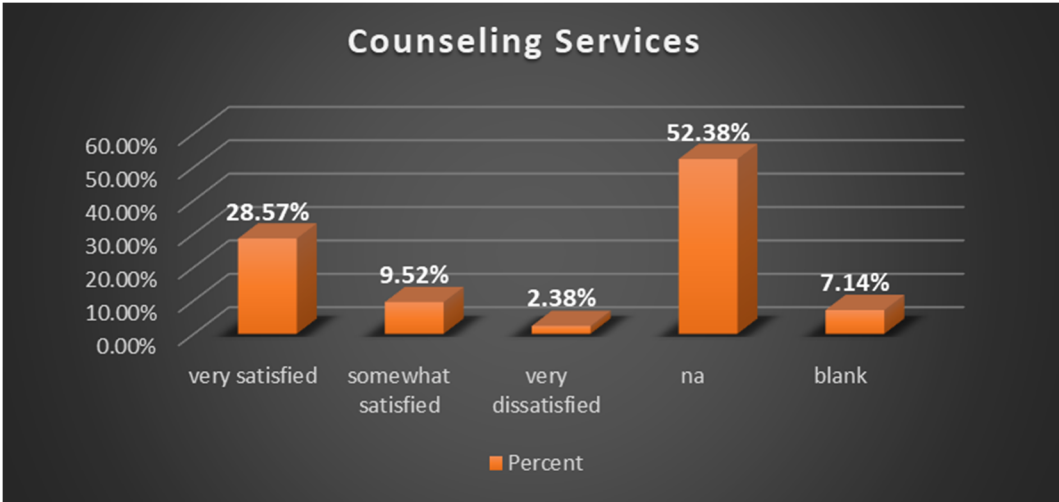


Table 12: LASSO Center (tutoring services)

Response	Count	Percent
very satisfied	10	23.81%
somewhat satisfied	2	4.76%
na	28	66.67%
blank	2	4.76%
Grand Total	42	100.00%

Graph 12: LASSO Center (tutoring services)

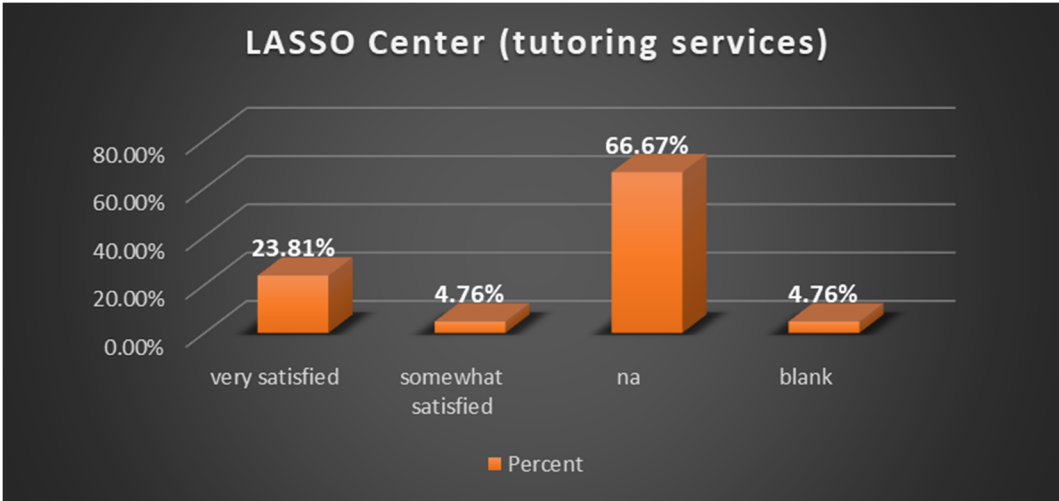


Table 13: Library Services

Response	Count	Percent
very satisfied	13	30.95%
somewhat satisfied	6	14.29%
na	20	47.62%
blank	3	7.14%
Grand Total	42	100.00%

Graph 13: Library Services

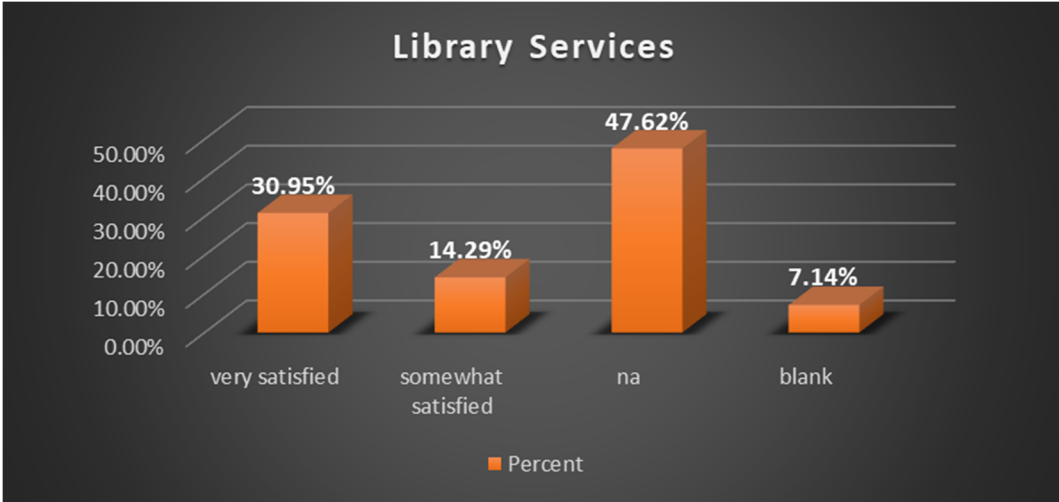


Table 14: Registrar’s Office/Enrollment

Response	Count	Percent
very satisfied	24	57.14%
somewhat satisfied	13	30.95%
somewhat dissatisfied	4	9.52%
blank	1	2.38%
Grand Total	42	100.00%

Graph 14: Registrar's Office/Enrollment

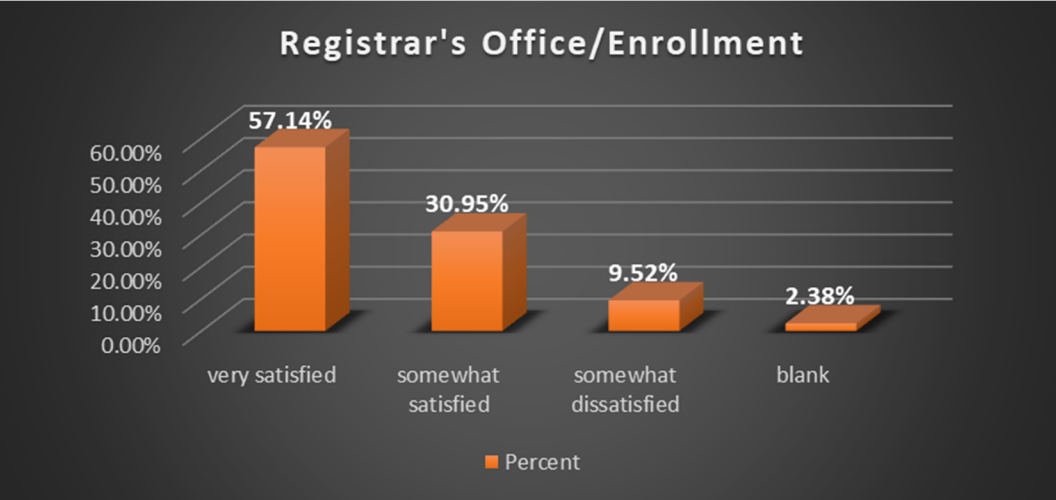
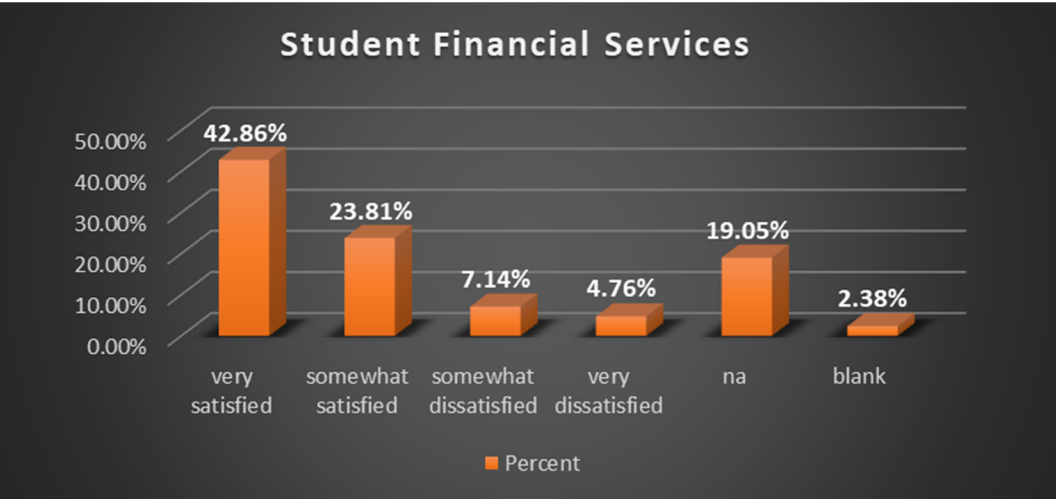


Table 15: Student Financial Services

Response	Count	Percent
very satisfied	18	42.86%
somewhat satisfied	10	23.81%
somewhat dissatisfied	3	7.14%
very dissatisfied	2	4.76%
na	8	19.05%
blank	1	2.38%
Grand Total	42	100.00%

Graph 15: Student Financial Services



The following appendices summarize five years of responses by transfer students at OSUIT. Appendix A includes *Gender* and *Age* data. Appendix B reports *Majors/Programs* of transfer students upon entry to OSUIT. *Gender, Age, and Majors/Programs* data is not available at this time. Appendix C lists the *Most recent school transferred from*. Student perceptions of the *Transfer Process*, both pro and con, follow in Appendix D. Appendix E reports the results of scales measuring *Satisfaction with Student Services*. Appendix F is the Transfer-In Feedback Form.

Michelle Canan, Director  
OSUIT Institutional Research  
May 2021

## Appendix A:

### Gender and Age, 2017-2021

Please note: Demographic information for 2021 is not available at this time.

Table 16: Gender

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Female	22	44.90%	27	48.21%	23	42.59%	13	37.14%	na	na
Male	26	53.06%	27	48.21%	30	55.56%	21	60.00%	na	na
No Answer	1	2.04%	2	3.57%	1	1.85%	1	2.86%	na	na
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	na	na

Table 17: Age

Year	Median	Mean	StdDev	Range	Responses	No Answer	Total
2017	26	27.96	7.1	20-51	47	2	49
2018	25	31.1	12.1	19-62	54	2	56
2019	26	29.53	9.79	18-56	53	1	54
2020	27	31.76	12.23	19-60	34	1	35
2021	na	na	na	na	na	na	na



## Appendix B:

### Majors/Programs 2017-2021

Please note: Demographic information for 2021 is not available at this time.

Table 18: What major(s)\* are you currently taking at OSUIT?

Response	2017 Count	2018 Count	2019 Count	2020 Count	2021 Count
SASH - Allied Health Sciences (AS)	3	5	7	0	na
SASH - Business	2	2	1	2	na
SASH - Culinary Arts	0	4	4	3	na
SASH - Enterprise Development, Business Admin	0	0	0	0	na
SASH - Enterprise Development, General Studies	1	0	2	0	na
SASH - Nursing (AAS)	13	8	4	2	na
SASH - Nursing LPN to RN Transition	1	2	1	0	na
SASH - Office Information Systems Technologies	0	0	0	0	na
SASH - Orthotics & Prosthetics Technology	0	1	2	1	na
SASH - Pre-Education	1	0	0	0	na
SASH - Pre-Professional Studies	0	0	0	8	na
SCIT - 3D Modeling & Animation	1	2	0	0	na
SCIT - Graphic Design Technology	1	2	3	2	na
SCIT - Information Technologies (AAS)	3	1	7	6	na
SCIT - Information Technologies (AS)	2	1	4	0	na
SCIT - Information Technologies (BT)	15	15	11	5	na
SECT - Air Conditioning & Refrigeration	0	0	3	1	na
SECT - Civil Engineering (BT)	3	0	0	0	na
SECT - Civil Engineering/Surveying (AAS)	2	0	0	0	na
SECT - Construction Technologies	3	2	2	1	na
SECT - Electrical/Electronics & Instrumentation (AAS)	0	1	0	0	na
SECT - Electromechanical	0	0	0	0	na
SECT - Engineering Graphics & Design Drafting	1	3	1	1	na
SECT - Instrumentation Engineering (BT)	3	1	2	0	na
SECT - Instrumentation Technology (AAS)	0	1	1	0	na
SECT - Natural Gas Compression	0	1	1	1	na
SECT - Pipeline Integrity Technology	3	2	0	1	na
SECT - Power Plant Technology	0	0	0	1	na
STHE - Aggreko SelecTech	0	0	0	0	na
STHE - CAT Dealer Prep	1	2	0	0	na
STHE - Ford ASSET	1	1	0	0	na
STHE - GM ASEP	0	0	0	0	na
STHE - Komatsu	0	0	0	0	na
STHE - MOPAR CAP	0	0	0	0	na
STHE - PRO-TECH	0	0	0	0	na
STHE - Toyota T-TEN	0	1	0	0	na
STHE - Truck Technician	0	0	1	0	na
STHE - Western Equipment Dealers Assoc.	0	0	2	0	na
Other (Please specify)	4	2	4	0	na
Non-Degree Seeking Undergraduate	0	0	0	0	na
Total majors (includes cancelled majors not listed)	65	62	63	35	na

\*Note: Students in years 2017-2019 reported multiple majors resulting in totals higher than the number of respondents. Beginning with 2020, primary major was drawn from student records.

APPENDIX C:

Most Recent Institution of Transfer: 2017-2021

Table 19: 2017 Transfer Schools

2017 Transfer School	Count
Tulsa Community College	14
Rose State College	3
Seminole State College	3
Connors State College	2
Oklahoma State University Institute of Technology	2
Oklahoma State University Stillwater	2
Oklahoma State University-OKC	2
University of Central Oklahoma	2
American Intercontinental University- Online	1
American Military University	1
Cape Fear Community College	1
Concorde Career Institute	1
Green Country Technology Center	1
ITT Technical Institute	1
Ivy Tech Community College	1
Jefferson State Community College	1
Langston University	1
Murray State College	1
Northeastern Oklahoma A&M College	1
Northeastern State University	1
Northern Oklahoma College-Enid	1
Northern Oklahoma College-Stillwater	1
Oklahoma City Community College	1
Rogers State University	1
University of Arkansas Community College at Morrilton	1
University of Oklahoma	1
University of Wisconsin - Stevens Point	1
No Answer	0
Total	49

Table 20: 2018 Transfer Schools

2018 Transfer School	Count
Tulsa Community College	9
Connors State College	7
Northeastern State University	4
Oklahoma State University-OKC	4
East Central University	3
Oklahoma State University Institute of Technology	2
Oklahoma State University- Stillwater	2
Rose State College	2
Seminole State College	2
Arkansas State University-Midsouth	1
Black Hills State University	1
Eastern Oklahoma State College	1
Langston University	1
Northwest Technical Institute	1
Oklahoma City Community College	1
Oral Roberts University	1
Paris Junior College	1
Phillips University	1
Rogers State University	1
San Joaquin Delta College	1
Strayer University	1
Tulsa Technology Center	1
University of Oklahoma	1
University of Phoenix	1
University of Texas in Dallas	1
University of Wisconsin - Stevens Point	1
Waubonsee Community College	1
No Answer	3
Total	56

Table 21: 2019 Transfer Schools

2019 Transfer School	Count
Tulsa Community College	9
Connors State College	4
Oklahoma City Community College	4
Oklahoma State University Institute of Technology	4
Oklahoma State University-Stillwater	4
Tulsa Technology Center	3
Murray State College	2
Rose State College	2
Bacone College	1
Barton County Community College	1
Central Michigan University	1
College of the Muscogee Nation	1
Colorado Mountain College	1
Des Moines Area Community College	1
DeSales University in PA	1
East Central University	1
Green Country Technology Center	1
Highland Community College Technical Center	1
Iowa State University	1
Louisiana State University at Shreveport	1
McNeese State University	1
Northeastern State University	1
Northern Oklahoma College	1
Panhandle State University	1
Platt College	1
Rogers State University	1
Southeastern Oklahoma State University	1
University of Central Oklahoma	1
University of Oklahoma	1
University of Phoenix-Tulsa	1
No Answer	0
Total	54

Table 22: 2020 Transfer Schools

2020 Transfer School	Count
OSU Institute of Technology	9
Tulsa Community College	7
Connors State College	2
Eastern Oklahoma State College	2
Butte Community College	1
Kansas State University	1
North Dakota State University	1
Northeastern State University	1
Northwestern Oklahoma State University	1
OSU-Oklahoma City	1
OSU-Stillwater	1
Paris Junior College	1
Rose State College	1
University of Arkansas	1
University of Central Oklahoma	1
West Texas A&M University	1
<i>Invalid response</i>	1
No Answer	2
Total	35

Table 23: 2021 Transfer Schools

2021 Transfer School	Count
Tulsa Community College	10
Rose State College	5
Oklahoma State University	4
OSU-OKC	4
Eastern Oklahoma State College	3
Connors State College	2
East Central University	2
Northeastern State University	2
Cameron University	1
College of Staten Island	1
College of the Muscogee Nation	1
Colorado Christian	1
Community College of the Air Force	1
Cowley County Community College	1
Highland Community College	1
Hutchinson Community College	1
Kaplan College	1
Kaplan University	1
Langston University (Tulsa)	1
Missouri Southern State University	1
Missouri State	1
NEO A&M College	1
North Central State College	1
North Central Texas College Flower Mound TX	1
Northern Oklahoma College	1
OKC Community College	1
Oklahoma Baptist University	1
Oklahoma City Community College	1
Pima Community College	1
Redlands Community College	1
Rogers State University	1
University of Arkansas-Ft Smith	1
University of Oklahoma	1
University of Science and Arts of Oklahoma	1
University of Tulsa	1
Washburn University	1
Wesleyan Christian	1
West Georgia Tech	1
Grand Total	62



APPENDIX D:

Transfer Process— Results of Procedural Questions, 2017-2021

Table 24: Did you earn a degree prior to enrolling at OSUIT?

Response	2017 count	2017 percent	2018 count	2018 percent	2019 count	2019 percent	2020 count	2020 percent	2021 Count	2021 Percent
No Degree	29	59.18%	33	57.89%	37	67.27%	25	71.43%	22	52.38%
Associate of Applied Science (AAS)	8	16.33%	9	15.79%	7	12.73%	3	8.57%	10	23.81%
Associate of Arts (AA)	4	8.16%	3	5.26%	5	9.09%	1	2.86%	1	2.38%
Associate of Science (AS)	6	12.24%	3	5.26%	2	3.64%	2	5.71%	3	7.14%
Bachelor of Arts (BA)	0	0.00%	1	1.75%	1	1.82%	1	2.86%	0	0.00%
Bachelor of Science (BS)	2	4.08%	4	7.02%	3	5.45%	1	2.86%	5	11.90%
Bachelor of Technology (BT)	0	0.00%	0	0.00%	0	0.00%	1	2.86%	0	0.00%
Other (Please specify)	0	0.00%	4	7.02%	0	0.00%	1	2.86%	1	2.38%
Total	49	100.00%	57	100.00%	55	100.00%	35	100.00%	42	100.00%

Table 25: How long have you been working on completing your transfer or, if finished, how long did the process take?

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Less than a week	18	36.73%	13	23.21%	9	16.67%	10	28.57%	8	19.05%
Less than a month	16	32.65%	18	32.14%	22	40.74%	20	57.14%	23	54.76%
Less than a semester	8	16.33%	12	21.43%	15	27.78%	2	5.71%	10	23.81%
More than a semester	7	14.29%	9	16.07%	7	12.96%	2	5.71%	1	2.38%
No Answer	0	0.00%	4	7.14%	1	1.85%	1	2.86%	0	0.00%
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	42	100.00%

Table 26: Did you have trouble transferring your general education courses to OSUIT?

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Yes	7	14.29%	3	5.36%	12	22.22%	6	17.14%	5	11.90%
No	41	83.67%	45	80.36%	42	77.78%	28	80.00%	37	88.10%
Not applicable	1	2.04%	4	7.14%	0	0.00%	0	0.00%	0	0.00%
No Answer	0	0.00%	4	7.14%	0	0.00%	1	2.86%	0	0.00%
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	42	100.00%

Table 27: Did you have trouble transferring courses in your major area/program?

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Yes	8	16.33%	1	1.79%	9	16.67%	5	14.29%	5	11.90%
No	33	67.35%	42	75.00%	36	66.67%	24	68.57%	34	80.95%
Not applicable	8	16.33%	9	16.07%	9	16.67%	5	14.29%	3	7.14%
No Answer	0	0.00%	4	7.14%	0	0.00%	1	2.86%	0	0.00%
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	42	100.00%

Table 28: How satisfied are you with the information made available about transfer requirements and processes at OSUIT?

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	24	48.98%	23	41.07%	18	33.33%	23	65.71%	20	47.62%
Somewhat Satisfied	13	26.53%	17	30.36%	23	42.59%	8	22.86%	20	47.62%
Somewhat Dissatisfied	1	2.04%	2	3.57%	3	5.56%	3	8.57%	1	2.38%
Very Dissatisfied	3	6.12%	4	7.14%	1	1.85%	0	0.00%	1	2.38%
Neutral	4	8.16%	4	7.14%	6	11.11%	0	0.00%		
Not Applicable (NA)									0	0.00%
No Answer (Blank)	4	8.16%	6	10.71%	3	5.56%	1	2.86%	0	0.00%
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	42	100.00%

Table 29: How satisfied are you with the assistance you received in the transfer process at OSUIT?

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	28	57.14%	24	42.86%	28	51.85%	22	62.86%	26	61.90%
Somewhat Satisfied	6	12.24%	18	32.14%	13	24.07%	11	31.43%	13	30.95%
Somewhat Dissatisfied	5	10.20%	1	1.79%	2	3.70%	1	2.86%	2	4.76%
Very Dissatisfied	4	8.16%	4	7.14%	2	3.70%	0	0.00%	1	2.38%
Neutral	3	6.12%	0	0.00%	4	7.41%	0	0.00%		
Not Applicable (NA)									0	0.00%
No Answer (Blank)	3	6.12%	9	16.07%	5	9.26%	1	2.86%	0	0.00%
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	42	100.00%

Table 30: How satisfied are you with the ease of the transfer process overall?

Response	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	23	46.94%	25	44.64%	21	38.89%	23	65.71%	23	54.76%
Somewhat Satisfied	10	20.41%	16	28.57%	16	29.63%	9	25.71%	16	38.10%
Somewhat Dissatisfied	3	6.12%	1	1.79%	2	3.70%	2	5.71%	2	4.76%
Very Dissatisfied	4	8.16%	3	5.36%	3	5.56%	0	0.00%	1	2.38%
Neutral	1	2.04%	2	3.57%	6	11.11%	0	0.00%		
Not Applicable (NA)									0	0.00%
No Answer (Blank)	8	16.33%	9	16.07%	6	11.11%	1	2.86%	0	0.00%
Total	49	100.00%	56	100.00%	54	100.00%	35	100.00%	42	100.00%

APPENDIX E:

Student Services Satisfaction, 2017-2021

Table 31: Admissions/Recruitment

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	18	36.73%	19	33.93%	31	57.41%	Very Satisfied	22	62.86%	26	61.90%
Satisfied	15	30.61%	19	33.93%	12	22.22%	Somewhat Satisfied	8	22.86%	11	26.19%
Neutral	5	10.20%	6	10.71%	7	12.96%	(Neutral Removed)	0	0.00%		
Dissatisfied	3	6.12%	2	3.57%	2	3.70%	Somewhat Dissatisfied	2	5.71%	0	0.00%
Very Dissatisfied	2	4.08%	2	3.57%	2	3.70%	Very Dissatisfied	2	5.71%	1	2.38%
N/A	6	12.24%	4	7.14%	0	0.00%	Not Applicable	0	0.00%	2	4.76%
No Answer	0	0.00%	4	7.14%	0	0.00%	No Answer	1	2.86%	2	4.76%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 32: Assessment Center

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	17	34.69%	11	19.64%	19	35.19%	Very Satisfied	11	31.43%	17	40.48%
Satisfied	7	14.29%	7	12.50%	11	20.37%	Somewhat Satisfied	5	14.29%	7	16.67%
Neutral	8	16.33%	7	12.50%	6	11.11%	(Neutral Removed)	0	0.00%		
Dissatisfied	0	0.00%	0	0.00%	0	0.00%	Somewhat Dissatisfied	0	0.00%	2	4.76%
Very Dissatisfied	1	2.04%	2	3.57%	1	1.85%	Very Dissatisfied	1	2.86%	0	0.00%
N/A	16	32.65%	25	44.64%	17	31.48%	Not Applicable	17	48.57%	15	35.71%
No Answer	0	0.00%	4	7.14%	0	0.00%	No Answer	1	2.86%	1	2.38%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 33: Bursar's Office

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	17	34.69%	21	37.50%	28	51.85%	Very Satisfied	21	60.00%	22	52.38%
Satisfied	16	32.65%	14	25.00%	15	27.78%	Somewhat Satisfied	8	22.86%	14	33.33%
Neutral	8	16.33%	7	12.50%	4	7.41%	(Neutral Removed)	0	0.00%		
Dissatisfied	2	4.08%	3	5.36%	2	3.70%	Somewhat Dissatisfied	2	5.71%	2	4.76%
Very Dissatisfied	1	2.04%	6	10.71%	2	3.70%	Very Dissatisfied	0	0.00%	1	2.38%
N/A	5	10.20%	1	1.79%	3	5.56%	Not Applicable	3	8.57%	2	4.76%
No Answer	0	0.00%	4	7.14%	0	0.00%	No Answer	1	2.86%	1	2.38%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 34: Counseling Services

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	8	16.33%	9	16.07%	14	25.93%	Very Satisfied	11	31.43%	12	28.57%
Satisfied	7	14.29%	3	5.36%	8	14.81%	Somewhat Satisfied	5	14.29%	4	9.52%
Neutral	7	14.29%	7	12.50%	5	9.26%	(Neutral Removed)	0	0.00%		
Dissatisfied	0	0.00%	0	0.00%	2	3.70%	Somewhat Dissatisfied	0	0.00%	0	0.00%
Very Dissatisfied	1	2.04%	2	3.57%	0	0.00%	Very Dissatisfied	0	0.00%	1	2.38%
N/A	26	53.06%	31	55.36%	24	44.44%	Not Applicable	18	51.43%	22	52.38%
No Answer	0	0.00%	4	7.14%	1	1.85%	No Answer	1	2.86%	3	7.14%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 35: LASSO Center (tutoring services)

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	4	8.16%	8	14.29%	12	22.22%	Very Satisfied	10	28.57%	10	23.81%
Satisfied	8	16.33%	2	3.57%	8	14.81%	Somewhat Satisfied	4	11.43%	2	4.76%
Neutral	7	14.29%	6	10.71%	4	7.41%	(Neutral Removed)	0	0.00%		
Dissatisfied	0	0.00%	0	0.00%	0	0.00%	Somewhat Dissatisfied	0	0.00%	0	0.00%
Very Dissatisfied	1	2.04%	2	3.57%	0	0.00%	Very Dissatisfied	0	0.00%	0	0.00%
N/A	29	59.18%	34	60.71%	29	53.70%	Not Applicable	19	54.29%	28	66.67%
No Answer	0	0.00%	4	7.14%	1	1.85%	No Answer	2	5.71%	2	4.76%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 36: Library Services

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	16	32.65%	14	25.00%	19	35.19%	Very Satisfied	15	42.86%	13	30.95%
Satisfied	7	14.29%	10	17.86%	10	18.52%	Somewhat Satisfied	4	11.43%	6	14.29%
Neutral	6	12.24%	5	8.93%	4	7.41%	(Neutral Removed)	0	0.00%		
Dissatisfied	3	6.12%	1	1.79%	1	1.85%	Somewhat Dissatisfied	0	0.00%	0	0.00%
Very Dissatisfied	1	2.04%	1	1.79%	0	0.00%	Very Dissatisfied	0	0.00%	0	0.00%
N/A	16	32.65%	21	37.50%	20	37.04%	Not Applicable	14	40.00%	20	47.62%
No Answer	0	0.00%	4	7.14%	0	0.00%	No Answer	2	5.71%	3	7.14%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 37: Registrar's Office/Enrollment

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	18	36.73%	19	33.93%	30	55.56%	Very Satisfied	20	57.14%	24	57.14%
Satisfied	13	26.53%	19	33.93%	13	24.07%	Somewhat Satisfied	7	20.00%	13	30.95%
Neutral	10	20.41%	6	10.71%	7	12.96%	(Neutral Removed)	0	0.00%		
Dissatisfied	2	4.08%	1	1.79%	2	3.70%	Somewhat Dissatisfied	4	11.43%	4	9.52%
Very Dissatisfied	2	4.08%	4	7.14%	2	3.70%	Very Dissatisfied	1	2.86%	0	0.00%
N/A	4	8.16%	3	5.36%	0	0.00%	Not Applicable	2	5.71%	0	0.00%
No Answer	0	0.00%	4	7.14%	0	0.00%	No Answer	1	2.86%	1	2.38%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%

Table 38: Student Financial Services

Responses	2017 Count	2017 Percent	2018 Count	2018 Percent	2019 Count	2019 Percent	(Adjusted to match previous years)	2020 Count	2020 Percent	2021 Count	2021 Percent
Very Satisfied	14	28.57%	15	26.79%	19	35.19%	Very Satisfied	15	42.86%	18	42.86%
Satisfied	10	20.41%	16	28.57%	18	33.33%	Somewhat Satisfied	9	25.71%	10	23.81%
Neutral	6	12.24%	7	12.50%	7	12.96%	(Neutral Removed)	0	0.00%		
Dissatisfied	8	16.33%	0	0.00%	1	1.85%	Somewhat Dissatisfied	2	5.71%	3	7.14%
Very Dissatisfied	5	10.20%	4	7.14%	1	1.85%	Very Dissatisfied	1	2.86%	2	4.76%
N/A	6	12.24%	10	17.86%	8	14.81%	Not Applicable	6	17.14%	8	19.05%
No Answer	0	0.00%	4	7.14%	0	0.00%	No Answer	2	5.71%	1	2.38%
Total	49	100.00%	56	100.00%	54	100.00%	Total	35	100.00%	42	100.00%



APPENDIX F:

Transfer-In Feedback Form



## TRANSFER-IN FEEDBACK FORM

We value your opinion and appreciate your feedback. This is a brief inventory regarding your transfer to OSUIT and should take five minutes to complete. The results will be used by OSUIT administration to improve services for transferring students as well as for accountability and accreditation purposes.

Confidentiality Statement: All responses to this survey are strictly confidential. Published reports will not include any personally identifiable information. If you have questions or concerns, feel free to contact Dr. Curtis E. Miller in the OSUIT Office of Institutional Research at (918) 293-5498, or by email at [iar@okstate.edu](mailto:iar@okstate.edu).

1.1 Please list colleges you have attended in the past, starting with the most recent.

1.2 Did you earn a degree prior to enrolling at OSUIT?

- No degree
- Associate of Arts (AA)
- Associate of Science (AS)
- Associate of Applied Science (AAS)
- Bachelor of Arts (BA)
- Bachelor of Science (BS)
- Bachelor of Technology (BT)
- Other advanced degree

1.3 How long did it take to complete your transfer?

- Less than a week
- Less than a month
- Less than a semester
- More than a semester
- Not finished yet

- 1.4 Did you have trouble transferring your general education courses to OSUIT?
- Yes
  - No
  - Not applicable
- 1.5 Did you have trouble transferring courses in your major area/program?
- Yes
  - No
  - Not applicable
- 1.6 If you answered Yes to either of the above, what problems did you have?
- 1.7 How satisfied are you with the information made available about transfer requirements and processes at OSUIT?
- Very Satisfied
  - Somewhat Satisfied
  - Somewhat Dissatisfied
  - Very Dissatisfied
- 1.8 How satisfied are you with the assistance you received in the transfer process at OSUIT?
- Very Satisfied
  - Somewhat Satisfied
  - Somewhat Dissatisfied
  - Very Dissatisfied
- 1.9 How satisfied are you with the ease of the transfer process overall?
- Very Satisfied
  - Somewhat Satisfied
  - Somewhat Dissatisfied
  - Very Dissatisfied

Please indicate your satisfaction with the Student Services department at OSUIT; if you have no experience with a particular service, mark “not applicable”.

2.1 Admissions/Recruitment

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- not applicable

2.2 Assessment Center

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- not applicable

2.3 Bursar’s Office

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- not applicable

2.4 Counseling Services

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- not applicable

2.5 LASSO Center (tutoring services)

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- not applicable

- 2.6 Library Services
- Very Satisfied
  - Somewhat Satisfied
  - Somewhat Dissatisfied
  - Very Dissatisfied
  - not applicable
- 2.7 Registrar's Office/Enrollment
- Very Satisfied
  - Somewhat Satisfied
  - Somewhat Dissatisfied
  - Very Dissatisfied
  - not applicable
- 2.8 Student Financial Services
- Very Satisfied
  - Somewhat Satisfied
  - Somewhat Dissatisfied
  - Very Dissatisfied
  - not applicable

Please provide a brief answer to the following questions.

- 3.1 What led you to transfer to OSUIT?
- 3.2 If there was one thing you could change about the transfer process, what would it be?
- 3.3 Do you have any advice for new transferring students?

*Thank you for your time and your feedback!* It is our privilege to provide both college-level career education in advancing technologies *and* general education for your future academic goals. Thank you for choosing to work with us in this endeavor. Best wishes!

If you have any questions or concerns, please contact our office:

OSUIT Office of Institutional Research  
Michelle Canan, Director of Institutional Research (918) 293-5494  
Curtis E. Miller, Ph.D., Institutional Research Analyst (918) 293-5498  
Email: [iar@okstate.edu](mailto:iar@okstate.edu)